



A Monthly Update from the Office of Vermont Health Access

# OVHA Pharmacy Bulletin

Keeping our Pharmacies Current with Policy Changes and Alerts

<http://ovha.vermont.gov/provider-services/provider-services>

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To submit questions or suggest topics send an email to: [OVHA-PH@ahs.state.vt.us](mailto:OVHA-PH@ahs.state.vt.us)

## CLAIMS PROCESSING UPDATES

- **NATIONAL PROVIDER NUMBERS (NPI)**

National Provider Numbers (NPI) will be required for all pharmacy claims beginning **May 18, 2007**. This date differs from the national “go-live” date due to billing cycle dates. If your pharmacy has not applied for an NPI, you can do so online at:

<https://nppes.cms.hhs.gov/NPPES/StaticForward.do?forward=static.instructions>

If you have questions about the NPI application process, you can call the NPI Enumerator at:

1-800-465-3203 (NPI Toll-Free)

1-800-692-2326 (NPI TTY)

- Pharmacies will also need to **verify that NCPDP has their NPI**. The website to confirm this is: [www.ncdp.org/npi](http://www.ncdp.org/npi). If the NPI is not on file, pharmacies should download the NCPDP Update form from [http://ncdp.org/PDF/Provider\\_number\\_app.pdf](http://ncdp.org/PDF/Provider_number_app.pdf), fill out the form, attach a copy of both the enumerator letter received from CMS (the NPPES notification) and your pharmacy's state license, and fax all to NCPDP.
- Pharmacies will need to be sure they have **registered their NPI on the EDS website** at: [www.vtmedicaid.com](http://www.vtmedicaid.com). At the website, click on “Information,” and then “NPI Excel Collection Form.” Click on the “instructions” tab for information on saving and submitting this form. In addition to filling out the Excel collection form, each pharmacy will need to send the enumerator letter that it receives from CMS to EDS.
- EDS will require the pharmacy's NPI only, and not the individual pharmacist's NPI.
- If you have further questions on the EDS NPI notification process, you may call EDS Provider Services at (800) 925-1706.

- **USE OF OTHER COVERAGE CODE 2 (OCC2) FOR PART D CLAIMS**

As a reminder, please note that OCC 2 is to be used **only** when there is a valid claim paid by the Part D Plan. **Putting \$.01 in this field to override the primary payment requirement is not permitted.**

Retrospective audits will be conducted to identify such claims. These claims will be subject to payment being recouped.

- **PROVIDER MANUAL UPDATE**

There is an updated provider manual on the OVHA Pharmacy Services and Claims Processing website:

<http://ovha.vermont.gov/provider-services/provider-services/>

(Please note that the Website has been rebuilt and this is a new link)

- **EDIT FOR CLAIMS \$5,000 AND OVER**

Recently, you may have received messaging for claims whose total payment would have been \$5,000 or greater. The message reads “For claims over \$5,000 call 800-918-7549”. Pharmacies are being instructed to call the MedMetrics Clinical Call Center to obtain a prior authorization override to allow the claim to pay. The Clinical Call Center staff will ensure that the claim is being processed correctly (i.e. quantity dispensed and days supply are correct).